IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The Borough of Spring Lake Heights Water Department Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this situation does not require that you take immediate action, as our customers, you have a right to know what happened, what you should do, and what we did to correct this situation.

The Requirement states: The disinfectant residual concentration in the distribution system, measured in accordance with 40 CFR 141.74(c)(3), cannot be undetectable in more than 5 percent of the samples each month, for any two consecutive months that the system serves water to the public in accordance with [40 CFR 141.72(b)].

Violation Details: Residual Disinfectant Concentration (SWTR) for Chlorine for the monitoring period from 08/01/2026 to 08/31/2026 and 09/01/2026 to 09/30/2026 for sample point ID: DS Distribution System.

The results of consecutive samples at one location showed chlorine residual below 0.05 mg/L. Therefore, we have incurred a violation of the drinking water standard at that time and must take remedial action to ensure that our treatment process is working effectively.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available on the EPA Ground Water and Drinking Water Website at https://www.epa.gov/ground-water-and-drinking-water.

What does this mean?

This is not an emergency. If it had been an emergency, you would have been notified within 24 hours.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

Upon receiving notification, the Brough Water Department tested the water for compliance at the location of the violations and found two (2) sampling points at the sampling location in question that have filtering systems (one sink and one water fountain) which remove chlorine. All other points of sampling at this sampling location resulted in compliant test results.

The Borough has directed the testing company to validate that there are no FILTERS on future sampling locations.

The Borough has also directed the testing company to complete Heterotrophic plate count tests in any future samples that come below the standard.

The samples collected in October 2026 indicate there are detectable residuals in all of the locations sampled.

For more information, please contact Owner: Spring Lake Heights, Joseph C. May, P.E., Borough Engineer, via email: jmay@springlakehts.com address: 555 Brighton Avenue, Spring Lake Heights Phone:732-449-3500

> **Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

This notice is being sent to you by the Spring Lake Heights Water Department. PWSID: NJ1349001.

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